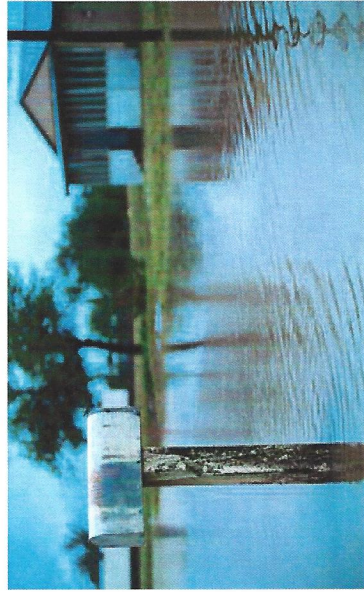


Locations and times are available at <http://www.aacounty.org/DPW/WasteManagement/millersLandResRec.cfm> (Landfill) and <http://www.aacounty.org/DPW/WasteManagement/convCtr.cfm> (Convenience Centers).



On rare occasions, the County experiences an exceptional storm event. When the effect of hurricanes, blizzards, and tornadoes is catastrophic and wide spread, the Director of Public Works, in conjunction with the County Executive and the Office of Emergency Management, will assess Countywide conditions and determine the appropriate level of response.



Anne Arundel County
Department of Public Works



Helpful Telephone Numbers

Anne Arundel County

For week day emergencies (between 7:00 a.m. and 3:30 p.m.) involving storm drains or roads, please call the appropriate district office.

Northern Roads 410-222-6120
Southern Roads 410-222-1933
Central Roads 410-222-7940

After hours emergencies for road and storm drains should be directed to 410-222-6120.

During snow emergencies (4" or more), customers in all roads districts please call... 410-222-4040.

For traffic lights/sign emergencies on roads without route numbers, please call 410-222-1940 (between 7:00 a.m. and 3:30 p.m.). After hours emergencies for traffic signals/signs should be reported to 410-222-8400.

24-hour EMERGENCY service for water/wastewater:

410-222-8400
410-451-4118

South County

Waste Management Services 410-222-6100
Customer Service Line

Annapolis City

Department of Public Works

(7:30 a.m. to 4:30 p.m.) 410-263-7946
After hours 410-224-2140

State Highway Administration

Glen Burnie Office

(for north County roads) 410-766-3770

Annapolis Office

(for central and south County roads) 410-841-1009

After hours 1-800-543-2515

Traffic Signals/Signs

(Roads with route numbers) 410-841-1003

After hours 1-800-543-2515

BGE for Downed Power Lines

1-800-685-0123

Anne Arundel County

Department of Public Works

2662 Riva Road

Annapolis, Md. 21401-7374

www.aacounty.org/dpw

Anne Arundel County
Department of Public Works

WHAT TO EXPECT FROM DPW FOLLOWING STORM EVENTS...

The aftermath of storms, floods, hurricanes, wind and ice storms presents a number of challenges for those unfortunate enough to have been in their path.

Lack of electrical power, flooding, downed trees, trash and debris, and blocked roadways are just a part of the myriad of obstacles facing the victims of these events. These conditions can be localized or County-wide.

A number of organizations, both public and private, provide a wide array of services to help citizens face the resulting challenges.

Public Works is one of the agencies that provides services to citizens following unusual weather events. When they occur, our highly trained and skilled crews quickly respond to assist County citizens.

This brochure explains what services are available from Public Works and provides information on alternative sources of assistance.

PUBLIC WORKS RESPONSE TO SEVERE WEATHER EVENTS

As a result of storm events, debris may block public roadways and accumulate on private properties. As DPW receives calls from residents, crews are immediately dispatched to clear blocked roadways.

The first priority is safety. Supervisors assess the area affected and develop a plan of action. After the appropriate authorities have determined that the area is safe for workers, crews will begin clearing public roadways. For example, crews cannot clear a roadway until Baltimore Gas and Electric Company addresses downed power lines. Downed wires should be reported to BGE at 1-800-685-0123.



Depending on the magnitude of the storm, interim measures may be taken when clearing public roads.

Debris may be piled on road shoulders as crews continue to clear roadways. Hauling the roadside tree debris will be completed after roadways have been opened.

Trees blocking County-maintained roadways (roads without route numbers) should be called in to the appropriate road district during normal work hours, 7:00 a.m. to 3:30 p.m. After hours emergencies should be reported to 410-222-6120.



City of Annapolis residents should contact 410-263-7946 during normal work hours, 7:30 a.m. to 4:30 p.m., for tree work. After hours emergencies in the City should be reported to 410-224-2140.

The State Highway Administration maintains roads with route numbers. For central and southern parts of the County, you may contact SHA at 410-841-1009 during normal work hours, 7:30 a.m. to 4:00 p.m. For northern Anne Arundel County, please call SHA at 410-766-3770. After hours emergencies should be reported to 1-800-543-2515.

Residents with storm debris on private property have a number of options available as follows:

- Property owners may take the debris to any one of the three County convenience centers or the County landfill, as described in <http://www.aacounty.org/DPW/WasteManagement/convCtr.cfm>. Residents hauling debris in most private vehicles will not be charged for disposal. Please visit our web site at <http://www.aacounty.org/DPW/WasteManagement/feeSchedule.cfm> for complete information regarding fees.

- Curbside yard waste collection services are available for debris that can be bagged, put in a container of choice, marked with an X, or bundled as described in <http://www.aacounty.org/DPW/WasteManagement/curbside.cfm>. Logs and large limbs cannot be collected at curbside.

- Property owners may contact private contractors for assistance.

In the event of a flood or hurricane, residents may also experience damage to their home and its contents. To dispose of flood damaged appliances and furniture, please call 410-222-6100 to schedule a bulk item collection. For detailed information regarding the Bulk Item Collection Program, please visit DPW's web site at <http://www.aacounty.org/DPW/WasteManagement/bulkItem.cfm>.



Building materials and construction and demolition debris from flood-damaged homes are accepted at the County convenience centers and landfill.